



# Areti Bank International Inc.

## Accessibility Statement

*Last Updated: February 01, 2022*

### **Our Commitment to Accessibility**

Areti Bank International Inc. is committed to providing an online banking experience that ensures equal access to information and functionality for all users. We fully embrace the accessibility standards set forth in Section 508 of the revised Rehabilitation Act and the Web Content Accessibility Guidelines 2.1. We are actively working to increase the accessibility and usability of our website to allow users with disabilities to enjoy the same online banking experience as other users.

### **Current Accessibility Status**

Bank is actively evaluating our current website accessibility to ensure compliance and conformance with Revised Section 508 standards and Web Content Accessibility Guidelines 2.1 and will be implementing additional web enhancements throughout this process.

### **Key Guidelines and Standards We Follow**

This website endeavors to conform to global standards of accessibility, as well as numerous country-specific guidelines in our countries of operations.

Globally, we work to conform to level Double-A of the World Wide Web Consortium (W3C) Web Content Accessibility Guidelines 2.1 (WCAG). These guidelines explain how to make web content more accessible for people with disabilities. Conformance with these guidelines will help make the web more user-friendly for all people. The WCAG defines three levels of conformance: Level A, Level AA, and Level AAA. These guidelines have been recognized by the International Standards Organization as ISO 40500 and inform our compliance with and commitment to accessibility requirements around the world.

In the United States, Areti is committed to making its electronic and information technologies accessible to individuals with disabilities by meeting or exceeding the requirements of Section 508 of the Rehabilitation Act (29 U.S.C. 794d), as amended in 1998, as well as the Unruh Civil Rights Act (CA Civil Code §§ 51, *et. seq.*, CC §51(f)) amongst others. Section 508 is a federal law that requires agencies to provide individuals with disabilities equal access to electronic information and data comparable to those who do not have disabilities, unless an undue burden would be imposed on the agency. The Section 508 standards are the technical requirements and criteria that are used to measure conformance within this law. More information on Section 508 and the technical standards can be found at [www.section508.gov](http://www.section508.gov).

In the European Union, we commit to standards including Mandate 376 and the EU Web Accessibility Directive.

### **Measures to support accessibility**

We take the following measures to ensure accessibility of our website <https://aretibank.com/> and other products and services we offer:

- Include accessibility throughout our internal policies.
- Integrate accessibility into our procurement practices.
- Appoint an accessibility officer and/or ombudsperson.
- Provide continual accessibility training for our staff.
- Assign clear accessibility targets and responsibilities.
- Employ formal accessibility quality assurance methods.

### **Conformance status**

The [Web Content Accessibility Guidelines \(WCAG\)](#) defines requirements for designers and developers to improve accessibility for people with disabilities. It defines three levels of conformance: Level A, Level AA, and Level AAA. Our



website <https://aretibank.com/> is partially conformant with WCAG 2.1 level AA. Partially conformant means that some parts of the content do not fully conform to the accessibility standard.

### Feedback

We welcome your feedback on the accessibility of <https://aretibank.com/>. Please let us know if you encounter accessibility barriers on <https://aretibank.com/>:

- E-mail: [support@aretibank.com](mailto:support@aretibank.com) with "Accessibility Request" in the Subject Line
- Phone: +1 787 301 0804
- Postal Address: Metro Office Park 3, Street 1, Suite 506 Guaynabo, Puerto Rico

We try to respond to feedback within 2 business days upon receipt.

### Compatibility With Browsers and Assistive Technology

"<https://aretibank.com/>" is designed to be compatible with the following assistive technologies:

- Chrome Browser
- Android 4.4.2-9.0
- BingPreview Jan 2015
- Chrome 49 / XP - Chrome 80 Win 10
- Firefox 31.3.0 ESR / Win 7 - FireFox 73 / win 10
- Googlebot Feb 2018
- IE11 / Win 7-8.1
- IE 8-10 / Win 7 - IE 11 / Win 10
- Edge 15 / Win 10
- Edge 18 / Win 10
- Edge 13 / Win Phone 10
- Java 8u161; 11.0.3; 12.0.1
- OpenSSL 1.0.1-1.1.1
- Safari 6, 7-12.1.1 / iOS 9
- Apple ATS 9 / iOS 9
- Yahoo Slurp Jan 2015
- YandexBot Jan 2015
- Android 2.3.7 to 4.3
- Baidu January 2015
- Internet Explorer 8 / XP
- IE 10 / Win Phone8.0
- Java 6u45
- Java 7u25
- OpenSSL 0.9.8y
- Safari 5.1.9 / OS X 10.6.8
- Safari 6.0.4 / OS X 10.8.4

### Technical Specifications

Accessibility of "<https://aretibank.com/>" relies on the following technologies to work with the particular combination of web browser and any assistive technologies or plugins installed on your computer:

- HTML

These technologies are relied upon for conformance with the accessibility standards used.

### Assessment Approach

Areti Bank assessed the accessibility of "<https://aretibank.com/>" by the following approaches:

- Self-evaluation

### Evaluation Report

An evaluation report for <https://aretibank.com/> is available upon request, by mailing [accessibility@areti.com](mailto:accessibility@areti.com)



## **Additional Resources**

### **Adobe Acrobat PDF Files**

Many of the documents on the Web site are in HTML or ASCII (plain text) formats. These formats are generally accessible to people who use screen readers. We also have a large number of documents in Adobe Acrobat® Portable Document Format (PDF).

PDF format is used to preserve the content and layout of our hard copy publications. Publications in PDF can only be viewed and printed using the Adobe Acrobat Reader®, version 3.0 or higher. You can download and get help using the Acrobat Reader at the Adobe Systems, Inc. site. The downloadable Acrobat Reader software is available at NO CHARGE from Adobe.

### **Download Acrobat Reader**

People using screen-reading devices generally are unable to read documents directly in PDF format, unless they have an accessibility plug-in installed on their system along with the Adobe Acrobat Reader. This plug-in is available at NO CHARGE from Adobe. Adobe also has online tools that will convert PDF files to HTML on request. To get the plug-in and latest news about Adobe's accessibility tools and services, visit the Access Adobe site.

### **Access Adobe**

Requesting Alternative Formats

We can provide information and documents into alternative formats, including large print.

### **PowerPoint and Word Files**

You can view our online publications that are in Microsoft PowerPoint® (.ppt) format if you have any version of PowerPoint installed on your computer. For those who don't have the software, the Microsoft Corporation offers a FREE PowerPoint file viewer. You can download and get help using the PowerPoint viewer at the Microsoft Download Center.

You can view publications in Microsoft Word® (.doc) format if you have Word, version 6.0 or higher, installed on your computer. Word documents can also be viewed with many other word processing software programs. Additionally, Microsoft offers a FREE Word file viewer that you can download at its Microsoft Download Center.